



Manager's Moment

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Marketing Manager

Happy New Year! For many of our customers a new year means another calving season is just ahead. Have you considered installing a camera system to check on your cows? Long days and cold nights are nothing new to the ranching family during calving season. Many hours are spent checking barns and corrals for a newborn calf. When I was growing up, getting up in the middle of the night around the clock to check on cows was a lot of work! Getting dressed up in winter gear, sometimes half asleep, starting the pickup and heading out to check barns and then find there's nothing going on. Or even worse, you were too late and the calf is chilled and not doing good. How about waking up and looking at your phone, computer or tablet to check on your cows before heading out into the cold? Doesn't that sound more convenient?

TCS offers a wide variety of camera systems to fit any need for your farm or ranch. We can install these systems not just for barns, but for a whole farm security solution. We offer grain bin cameras and sensors, cameras in shops to watch over tools and equipment, outdoor day/night cameras and network video recorders (NVR) which allows you to access your cameras from anywhere. Any of these options are handy to add to your operation.



Why invest in cameras for your farm or ranch?

Investing in a security camera system can save you time, money, and hassle in the long run. Both you and your livestock can benefit:

- Reduce disturbance to animals during the birthing process
- High-quality video and storage capacity
- Year-round solution for farm security
- Peace of mind

TCS has been installing cameras and security systems since 2013. Give us a call today for a free estimate and consultation to see what best fit your needs.

Are you still using Broadband 60/60?

Christmas is over. Did your family add any wi-fi devices to your collection this year? If so, welcome to the club! As you connect more devices to your wi-fi, you may be noticing lag time, maybe making you think you have a defective device? Or do you start using the excuse that we're rural and don't have fast enough internet?

This is definitely not the case. KTCI internet customers have plenty of speed available! With the new technology, the sky is the limit in most cases. However, many folks think they have the fastest possible at 60/60, when that is our base package! If you can't remember what speed you actually have, take a look at the "SUMMARY FOR BROADBAND" section of your current bill.

This shows you what speed you currently have, in the case of this example the internet speed is 60/60. Which are the upload and download speeds.

SUMMARY FOR: BROADBAND 60,60

INTERNET SERVICES
TAX RECOVERY FEE
BROADBAND 60000 60/60
MANAGED ROUTER LEASE

We'd be glad to set up a two week trial of a higher speed connection, just so you can see what a difference an upgrade would make for your household! Call the office to set your trial up today!

Available broadband speeds:

Broadband 60/60

Broadband 120/120

Broadband 240/240

to a Gig And Beyond!

AVOIDING UNWANTED CALLS



Register Your Phone

The **National Do Not Call Registry** is one way

you can be proactive in stopping those pesky unwanted calls. For your landline and mobile phones, you can register your numbers on the registry. It is free! Once your numbers have been on the list for 31 days, they stay on the list until disconnected or until you remove them .

To sign up, call 1-888-382-1222 from the phone you want to register, or visit www.donotcall.gov. you can also use this phone

number and website to lodge complaints about telemarketers.

Kennebec Telephone Co. also offers a feature called **Telemarketer Call Screening**. For just \$2 a month, you can block unknown numbers on your landline. Callers will be greeted with the message that you do not accept telemarketing calls, so they should hang up and remove you from the list. Your friends and family can press "1" to continue the call and be connected to you. Call our office at 605-869-2220 for more information on this and other available features.

Directory Updates

If you are interested in changing your listing in both the local directory and the regionally published directory, this is the time to let us know. January 31st is the deadline for any directory changes.

What sort of changes can be made? Maybe your listing has only a single name and you'd like to add another: Bob Brown—Bob & Mary Brown. Really any name change. You may want to list as just an initial with a last name, or change from listing with an initial to adding your full name.

How about how the address is listed? We can list as a mailing address, street address, or both in the directory. The choice is yours. The same goes for business customers. Please check if you'd like any changes made to your account, this is the time to do it.

Our "Pocket Directories" are available any-

time, just let us know if you'd like one mailed to your home. They will also be available at the Presho Expo in March.

While we're talking names, remember directory listing and the billing name are not always the same. This is fine, however, if you have only one name on your account, you may want to call in and add at least one other person that can ask questions on your account. By law, we are not allowed to give out information on a bill to anyone other than the customer whose name appears on the bill. There have been instances where this has proved problematic. So, it is good to be prepared, and have another person added as "Ok to talk to."

Please, feel free to call the office to make any changes. (605) 869-2220.

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- *Gravel hauling
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- PBX systems
- Smart home applications

Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price.

We will strive to offer prompt, friendly, and dependable service along with the latest technology to attain the highest possible customer satisfaction.

If you would like more information or have questions about anything in this newsletter, feel free to contact us at 605-869-2220.

Kennebec Telephone Co., Inc is an equal opportunity provider and employer.