

The Connection

Kennebec Telephone Co., Inc.



It's About Time To Winterize the Sprinklers

Over the past years Kennebec Telephone Construction has put in quite a few sprinkler systems. These systems vary in sizes from 3 to 18 zones. With the convenience of not having to drag hoses to water your lawn and setting times for automatic water also comes the hassle of blowing out the system in the fall so the pipe does not freeze and break.

If we installed the sprinkler system, then we will winterize your system in the fall and turn it on in the spring for the first year at no charge. After that you can sign up for our sprinkler maintenance program.

Here is how the program works. On or after April 15th, KTC will turn the water on to the sprinkler system, inspect the system for leaks, and check that the valves and sprinkler heads are working properly. If the sprinkler system

needs repair or replacement parts are needed, then all labor and materials are covered by this agreement to bring the sprinkler system up to proper working order. On or after October 15th, KTC will winterize the sprinkler system.

In the course of the year, if parts of the system fail or need repair, then the cost of labor, mileage, and materials are covered by this agreement to make necessary repair to the system.

Winterizing your system in the fall will save you time, money, and the hassle of digging up your yard to repair broken water lines that froze over the winter. Blowing out your sprinkler system is the only sure way to know that there is no water remaining in the pipe.

If you are interested in this or would like more information, call us at 869-2220.



October Holidays

October 6-12	Fire Prevention Week
October 14	Native American Day
October 16	Boss's Day
October 19	Pheasant Opener
October 31	Halloween



Pheasant Season is fast approaching!



**Is it time to connect your Lodge?
Get your reconnect or new connect
scheduled early, and beat the rush!
Phone-Internet-Real ChoiceTV**



Fall is in the Air



Kennebec Telephone Co., Inc and our divisions are proud to be an Industry Partner with Build Dakota Scholarship Fund over the past several years. Debbie Miller recently attended an event at Lake Area Tech celebrating their Stretch the Million/Build Dakota Program.

"This year we are grateful to have 51 partners sponsoring 99 students - totaling over \$900,000 in Stretch the Million support! THANK YOU INDUSTRY PARTNERS!" *Julie Stevenson-Lake Area Technical Foundation*

In all, 112 Lake Area Tech students received a full-ride Build Dakota scholarship at Lake Area Tech.

Currently, Casey Kolb, is attending LATI in their Automotive Tech Program- he joined our staff at Charley's Welding & Auto Repair this past summer, and remains on the staff as a part-time employee until he finishes his program and joins us as a full time staff member. Jack Miller and Bodie Thomas are also KTCI Build Dakota Scholars currently attending LATI.



Casey Kolb Full time Auto Tech Student at LATI & Part-time Charley's employee.



Casey Kolb with Debbie Miller



Instructor, Thor Green and Casey Kolb

Our Past Due Process... and How to Avoid It

The following is the process Kennebec Telephone Co. follows when payment for phone, internet, and/or Real Choice TV is not received by the 20th of the month:

Final Notice: You will receive this by mail, stating the amount that is due at this time.

Notification Call: If we have not received payment in the allotted amount of time, you will receive a recorded message on your phone from KTCI, stating that payment is due and your services will be shut off if we do not receive your payment by a specific date.

Suspend: Services will be suspended if payment has not been received by the date given in the notification call. If this should happen there will be a \$45 charge billed to you to reconnect services.

Disconnect: If, after 2 weeks under suspension, we have still not received payment, service will be totally disconnected.

To avoid all of this grief, we do offer some options to make paying your bill easier.

On Line Bill Pay: Pay your bill on line with our SmartHub service- You can find the tab at the top of our newly designed website! The link also available on our Facebook page in the about section.

Electronic Funds Transfer: The amount due will be withdrawn from your bank account each month. No fuss, no muss!

And remember, if you are ever in a bind, and unable to make your payment, please call our office at 869-2220 to work out an arrangement to keep your service going. We are here to help.

SCAM ALERT

The Scammers are back at it again. Watch out for emails that have attachments, they may look like they are from friends, but, unless you know someone is sending you a document as an attachment, do not open it.

The attachments may contain malware- that is software that is specifically designed to disrupt, damage, or gain unauthorized access to a computer system. In other words, it can really mess with you and your computer.

Opening the email itself, should not be problematic, in fact, this is where you can find additional clues that the email is from a scammer. What do you look for? Well, Spammers are notoriously bad spellers- so look for misspelled words. They count on the fact that most of us simply skim our emails, and unfortunately, they are correct in a lot of cases.

Also, take a closer look at the email address it's coming from. Generally this will have some inconsistencies too. So, instead of "crystalb@kennebectelephone.com, it might have krystalb@kenebectelephone. Call before you click!



KTCI Supports Local School Districts

Kennebec Telephone Co., Inc. recently paid the 2018 gross receipts taxes in the amount of \$111,825.84 to Lyman School District, White River School District received \$58.24, and the Winner School District received \$69.68. Kennebec Telephone is taxed at a rate of four percent of the gross receipts. The tax is paid to the county in which the revenue was generated. Then the county disburses these taxes to the school districts in the county based on the revenue generated by customers in each school district.

When you are making decisions about your telecommunications services, take into consideration whether the company is a local entity, such as Kennebec Telephone, that provides support each year to the schools in our service area. Or if it is, in fact, a national or regional company who does not provide such tax payouts.

KENNEBEC TELEPHONE Co., INC.

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PH: 605-869-2220
FAX: 605-869-2221
Website: www.
kennebectelephone.com

After Hours Please Call 869-2424

KENNEBEC TELEPHONE Co., INC.

More than "just" a telephone company!

KTC CONSTRUCTION

A DIVISION OF KENNEBEC TELEPHONE Co., INC.



- Install & repairs water lines, sewer lines, and hydrants.
- Sell & install tire tank, Ritchie, Cobett, and
- Geothermal waterers
- Excavation
- Directional boring
- Gravel hauling
- Demolition work

POWERCOM ELECTRIC & COMMUNICATION

A Division of Kennebec Telephone Co., Inc.

CHAMBERLAIN, SD (605) 234-0528
KENNEBEC, SD (605) 869-2150

- Residential
- Commercial
- Farm & Ranch
- Overhead and under-ground electric Line work
- Network wiring
- New build
- Renovation
- locating

CHARLEY'S Welding & Auto Repair



202 S. FOURTH ST.
KENNEBEC, SD
(605) 869-6272

- For all your car, Pickup and Semi needs
- Oil Changes
 - Tires
 - Hydraulic hoses
 - Full service NAPA Auto Care Center!

CHAMBERLAIN



134 S MAIN ST.
CHAMBERLAIN, SD
(605) 234-8008

NAPA Auto Parts Store
For all your
Car, Pickup and Semi needs!

Technology & Communication Specialists

- Security systems
- Video Monitoring systems
- Networking
- Computer repair
- Key systems
- PBX systems
- Smart home applications

Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price.

We will strive to offer prompt, friendly, and dependable service along with the latest technology to attain the highest possible customer satisfaction.

If you would like more information or have questions about anything in this newsletter, feel free to contact us at 605-869-2220.

This institution is an equal opportunity provider and employer.