

# The Connection

*Kennebec Telephone Co.*

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**Happy New Year from all of us at Kennebec Telephone Co. and its business divisions!**

## **Veronica Gerard Marketing Manager**

Reflecting on the past year, we are immensely grateful for the incredible journey we've had, and we owe our success to the unwavering support of our valued customers and the dedication of our outstanding employees.

Our heartfelt thanks go out to each and every customer who has chosen to support our businesses. Your trust, loyalty, and feedback have been the driving force behind our continuous growth and improvement.

Behind every success story are the hardworking and dedicated individuals who make it all possible. Our employees have been the backbone of our businesses, and their commitment to excellence, and teamwork has been the key to our achievements. We extend our deepest gratitude to our colleagues for their tireless efforts.

The past year has presented challenges that required adaptability and resilience. Our team and the local community have demonstrated remarkable strength in the face of uncertainties. It is through collective efforts that we've not only overcome obstacles, but emerged stronger and more resilient.

As we look ahead to the coming year, we are excited about the opportunities and challenges that await us. Our commitment to our customers, employees, and the communities we serve remains steadfast. Together, we will continue to build on the successes of the past year and strive for even greater achievements.

In closing, we want to express our deepest gratitude to our customers! Your support and dedication have been the driving force behind our accomplishments. From all of us at Kennebec Telephone Co., PowerCom Electric, KTC Construction, TCS, Charley's Welding & Auto, and Chamberlain NAPA -Thank you!!!

Matt Collins, Chris Zirpel, Chaz Bowar, Tiarra Bowar, Christie Collins, Trusty Mertens, Veronica Gerard, Jake Longville, Michelle Langenbau, Jordan Miller, Lance Strande, Justin Collins, Joan Hills, Lesa Patrick, Mandy Slominski, Haley Booth, Jason Urban, Devan Urban, Jario Sanchez, Ike Reumann, Trent Johnson, Dean Reumann, Jadeon Biggers, Casey Kolb, Lee Kercher, Nathan Neumann, Jack Miller, Jake Janssen, John Tassler, Rob Baloun, Corbin Lingemann, Tim Boysen, Carter Collins, Josh McLain, Hayden Schelske, Gunner Pipper, Gary Luke, Jordan Zirpel, Rosemary Collins, Conway Collins, Colton Collins, Jacob Sazue, Mike Kieffer, Lilly Bernard, Ty Graesser, Amy Bowar, & Chase Hopkins.

## **Holiday Open Houses**



Kennebec Telephone hosted open houses at the Main Office, Charley's, and Chamberlain Napa during the month of December. The open house at Charley's featured an employee chili cook-off. Employees could enter if they wish and then the people who attended the open house tasted all the chili and voted for the favorite. The winner was Jordan Miller— Congratulations! Thank you to all who stopped by to visit us during the holiday season, we appreciate you.





# Joan Hills Celebrates Retirement



Please help us in Congratulating Joan Hills on **26** years of hard work and dedication to Kennebec Telephone Company! We asked Joan to reflect back on her career and answer a few questions.

### What has been the most rewarding aspects of your work over the years?

Growing with the company and seeing first hand how much Rod, Matt and the entire company appreciates their employees and their customers.

### In your opinion, what were the most significant challenges you faced during your career, and how did you overcome them?

Over the past 26 years there have been many changes for me. I started with stuffing bills by hand each month and taking calls from customers. I then moved into the accounting side of the company. Learning the new and improved billing and accounting software was probably the most challenging. I just needed to keep an open mind to change.

### If you could go back and give your younger self advice, what would it be?

Go experience college life! I also wish I would have tried to find a little piece of land in the country years ago.

### How do you feel about retiring, and what are your plans for the next chapter of your life?

I have mixed feelings about retiring. I will miss being part of this company. It has been a big part of my life for the past 26 years. I plan to just take each day at a time, enjoy family time, and maybe take a few vacations.

### What will you miss most about working here?

I will miss my co-workers and the feeling of being part of a team and great company like Kennebec Telephone.

### Do you have any final thoughts or messages for your colleagues and the organization as a whole?

This is a great company to work for and to count your blessings, colleagues! Thank you, Kennebec Telephone, for always having my back and for your love of family. It has been so nice to be able to take time off for my grandkids' school events over the years. It was greatly appreciated. I have had the best supervisors over the years and I could not have done this job without their mentoring and patience.



A company celebration was held for Joan at our office.



Many laughs and stories were shared over Joan's 26 years with Kennebec Telephone Co.



Congratulations Joan on your well-deserved retirement! You've earned every moment of this new chapter in life. As you close this chapter, take with you the memories of a remarkable career. Your commitment and dedication has left an irreplaceable impact on us all. May this new chapter bring you endless joy, adventure, and the time to pursue whatever it is that makes you happiest. We will see you around!

**-From all of us at Kennebec Telephone Company**

*Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price. We will strive to offer prompt, friendly, and dependable service along with the latest technology to attain the highest possible customer satisfaction. If you would like more information or have questions about anything in this newsletter, feel free to contact us at 605-869-2220. Kennebec Telephone Co., Inc is an equal opportunity provider and employer.*



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