

Volume 14 Issue 12

December 2019

# The Connection

*Kennebec Telephone Co., Inc.*

## We are Thankful for YOU

With Thanksgiving behind us and Christmas fast approaching, I pause for a moment to reflect and see all that Kennebec Telephone Company and all its diverse businesses have to be thankful for. First, we would not exist without YOU and we want to thank each and every one of you for your business! We do not take this lightly which drives us to offer the best customer service. We are thankful for YOU!

With that said, offering great customer service would not be possible without our dedicated staff. We are surrounded by supportive, hard-working team members in each division that share the common goal of making sure the customer receives top notch service. Again, we are grateful.

Also, we are thankful for the industries we are involved in. They are loaded with focused and talented members, and we are honored to be working alongside of them.

Kennebec Telephone would like to thank the communities we serve and their leaders. Thank you for allowing us to be a small part of your community.

With many more organizations and people to be thankful for the list goes on and on. We are truly blessed. Kennebec Telephone, along with all its divisions, wish each one of YOU, a very Merry Christmas!

### *Kennebec Telephone Co., Inc.* *Holiday Schedule*

**December 5**  
**Presho Open House**  
Visit our Booth at  
Eastern Star Building

**December 6**  
**Company Party**  
*Charley's will be closing at 5p.m.*  
*and Chamberlain Napa*  
*closing at 5:30p.m.*

**December 10**  
**Kennebec Open House**  
Cookies & Coffee  
at Main Office & Charley's,  
beginning at 3p.m.

**December 25 & January 1**  
**Christmas Day**  
**New Years Day**  
*All Divisions Closed*

## Changes Coming to Federal Lifeline Program

If you are currently participating in the Federal Lifeline Program, you are already aware that beginning December 2, 2019, the discount you are currently receiving for this program, will be decreasing as required in the FCC's 2016 Lifeline Modernization Order.

The Order implemented several changes in the program. The changes included 1) adding broadband services as an eligible service and 2) a decrease of voice telephone Lifeline support. Unfortunately, the current voice telephone Lifeline discount will decrease by \$2.00 a year the next two years and will no longer exist as of December 1, 2021.

What can you do to maintain your current \$9.25 discount on your invoice? Add broadband qualifying services!

Broadband will enable you to communicate with your family and friends in many ways more than basic telephone service. You will now be able to video chat, instant message, join social media as well as have access to online education, booking travel, checking the weather, shopping, video streaming, and so much more!

Please contact our Customer Service Reps at 869-2220, with questions regarding Lifeline eligibility as well as the up-coming changes to the Lifeline program.

*Can't decide what to buy?  
How about Kennebec Telephone  
Gift Certificates!*



*Keep your Christmas Shopping Local!*

## Switch to 4g now, Before the Rush!

It's time to pitch the old 3g flip phone and upgrade to 4g!

And, yes we have 4g flip phones too!

New wireless customers may be eligible for up to a \$200 credit toward a new device!

**Call for great deals available for new customers on all devices!**

**KENNEBEC TELEPHONE WIRELESS**







# CHARLEY'S

## Welding & Auto Repair

### Automotive Technician

### Position Available

Charley's Welding and Auto Repair, a NAPA Auto Care Center and a division of Kennebec Telephone Co., Inc., has a full-time Automotive Technician position open to serve the local and agricultural community of Kennebec, SD and other surrounding areas. Duties consist of oil changes, tire repair, hydraulic hose repair, new sales of tires/truck tires/trailers, routine maintenance and repair of various equipment including trucks, trailers, trenchers, loaders, ATVs, lawn equipment, etc., and other duties as assigned. Employee must have a

valid driver license, and be able to obtain a CDL. Our community has lots to offer with its many businesses, friendly people, good school, and the exceptional hunting and fishing. What KTCL is seeking is an individual that is willing to work hard and make a difference in providing quality service to our customers. Kennebec Telephone has competitive wages and EXCELLENT benefits!

There is a potential hiring bonus available with this position as well!

### Benefits include:

- |                       |                        |                         |                   |
|-----------------------|------------------------|-------------------------|-------------------|
| <b>INSURANCE</b>      | * Retirement           | * Sick Leave            | * Employee        |
| * Health Insurance    | * Life insurance       | * Vacation Leave        | Discounts         |
| * Dental Insurance    | * Long Term Disability | * Personal Leave        | * Company         |
| * Vision Plan         |                        | <u>Additional Perks</u> | Cell phone plan   |
| * Flex Plan Available | <u>PAID TIME OFF</u>   | * Clothing Allowance    | * Company Vehicle |
|                       | * Legal Holidays       |                         |                   |

**It's time to call santa!**

**869-TOYS**  
**(605) 869-8697**



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WE WISH YOU  
**Merry**  
**CHRISTMAS**  
and  
HAPPY NEW YEAR



## KENNEBEC TELEPHONE Co., INC.

CHAMBERLAIN  
& CHARLEY'S

KTC  
CONSTRUCTION

POWERCOM  
ELECTRIC & TELECOMMUNICATIONS

TECHNOLOGY &  
COMMUNICATIONS  
SPECIALISTS



*Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price.*

*We will strive to offer prompt, friendly, and dependable service along with the latest technology to attain the highest possible customer satisfaction.*

*If you would like more information or have questions about anything in this newsletter, feel free to contact us at 605-869-2220.*

*This institution is an equal opportunity provider and employer.*