



The Connection

Kennebec Telephone Co., Inc.

Manager's Moment

Trusty Mertens
CO/Plant Manger

With the situations in the world today, there is a very real and enhanced cybersecurity threat. This is a very serious situation. There are defensive measures in place, and we have done what we can do to protect our network and our customers. One technology we have in place through SDN is DDoS or Dedicated Denial of Service protection and the ability to "blacklist" suspected traffic or traffic from specific regions of the world. However, all of our defenses can be defeated by one phishing email. Clicking on a link from one of these emails allows the hacker direct access to your device, laptop, or computer. If you receive an email from someone you don't know or with information you did not request, do not click on any links or attachments within the email. Most of these emails are very enticing, and either promise some fantastic opportunity or claim to be notifying you of some dire situation for you personally. The people who do this for a living are very good at it, and they are trained

and practice to convince you to do what they are requesting. They can also make their email appear as a legitimate correspondence from someone you might be familiar with. Check the grammar, and question exactly what they are asking of you. If you don't recognize it, delete it. If someone is truly trying to get a hold of you, they will try again or by different means. If you feel that the email may be legitimate, try contacting them on the phone, or send a new email back to them to ask about the email they've sent you. Do not just "reply" to the existing message as you may be directed back to the threat. Most "emergencies" will not be conveyed by email, and most institutions will not ask for information via email without verifying your identity first. Once again, these people are professionals and very good at what they do. They may potentially be backed by a foreign government for the sole purpose of gaining access to American assets.

April Days to Remember

1	<i>April Fool's Day</i>	22	<i>Earth Day (U.S.)</i>
10	<i>Palm Sunday</i>	27	<i>Administrative Professionals Day</i>
15	<i>Good Friday</i>	28	<i>Take Your Daughter to Work Day</i>
15	<i>Income taxes due</i>	29	<i>Arbor Day</i>
17	<i>Easter Sunday</i>		

**Haley Booth,
Five Years at
Kennebec Telephone Co.**



Congratulations to Haley Booth, Customer Accounts Representative for KTCI, for 5 years as part of our crew!

Haley started working part-time during her Senior year at LHS, and

continued part time while achieving her Bachelors in Business Administration with an emphasis on Accounting. She went full-time in June of 2021 with the retirement of Cherry Comp.

**Spring will soon be here....
Can summer be far behind?**

It's time to start watering the lawn!

**KTC Construction will begin
servicing contracted
sprinkler systems in mid-April.
Are you considering adding an
irrigation system to your yard?**

**Call (605) 869-2220
for an estimate or more
information**

*Kennebec Telephone and our Divisions
will be closing at noon on Good Friday, April 15th.
Wishing all a Happy Easter!*

BULK PRODUCTS

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KENNEBEC TELEPHONE CO., INC.



Welcome Lyman High School Classes of 2022 & 2023



On March 7, Kennebec Telephone and its company divisions hosted a Jr /Sr day at the fire-hall. The event started off with an introduction, a company power point presentation and a description of each division. Around 40 students had the opportunity to visit various displays, hands on demonstrations and run company equipment. Students could choose to splice fiber, diagnose vehicle misfires, dismount and mount a semi tire, test a battery, locate fiber optics, bend electrical conduit, work security cameras and look at various plumbing fittings. What seemed to be the crowd favorite was the company construction equipment and the car demolition. The students enjoyed pizza and wings and at the conclusion of the event a prize drawing.



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After Hours Please Call 869-2424

To unsubscribe from this newsletter, please email your address to crystalb@kennebectelephone.com

KENNEBEC TELEPHONE Co., INC.

More than "just" a telephone company!



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Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price.

We will strive to offer prompt, friendly, and dependable service along with the latest technology to attain the highest possible customer satisfaction.

If you would like more information or have questions about anything in this newsletter, feel free to contact us at 605-869-2220.

Kennebec Telephone Co., Inc is an equal opportunity provider and employer.