

The Connection

Volume 7 Issue 10
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Manager's Moment- Roger Beinlich



This will be the last Managers Moments article I will write. As many of you have heard, I am retiring at the end of March 2013 and am turning over the accounting reins to Chris Zirpel. Over the next six months

I will be assisting and training Chris on all the regulatory reporting requirements.

Since joining Kennebec Telephone in January 2001, I have seen many changes in the company. The growth in size and areas of service provided has been phenomenal. As I think back, each of the divisions of Kennebec Telephone expanded into providing services that were needed in the area. The divisions included Internet and

Computer Repair, Cable TV in Kennebec and Presho, electrical contracted work, excavation and plumbing, vehicle repair and parts, inventory warehouse, and TCS. I admire Rod Bowar for having the foresight to provide all these services to you.

The numerous changes and additions in governmental reporting over the last decade have taken a great deal of my time and energy. Each year there are new reports and data requests added to the list of requirements. This is an area that I will not miss in my retirement.

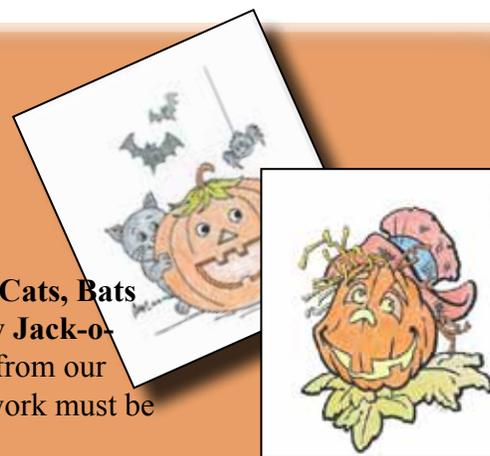
My wife, Pam and I plan on staying in the area and take advantage of the extra time to do more traveling.

Roger Beinlich

HALLOWEEN COLORING CONTESTIT'S BACK!

It's time to get out your crayons, girls & boys.

The "Official" contest is open to kids pre K-Kindergarten on the "**Cats, Bats & Jack-o-Lantern,**" and First and Second Graders on the "**Goofy Jack-o-Lantern,**" Copies may be picked up at the office or downloaded from our website. Copies will be taken to the school too! Completed art work must be returned to our office by October 19th to be eligible for prizes



Directory Additions

Linda Karns869-2543

Kennebec Telephone Company
will be closed on Monday, October 8th
in observance of Columbus Day/
Native American Day



Computer Scam Targets South Dakota Consumers

PIERRE, S.D.- Attorney General Marty Jackley is warning consumers of a computer scam that has surfaced in South Dakota. The Attorney General's Consumer Protection Division has received complaints from legitimate South Dakota computer repair businesses who have received personal computers with numerous security problems. When asked how these problems occurred, each individual indicated that they had received a telephone call from someone posing as a well-known computer company. These fake security experts claim that the computers are at risk for security threats and offer to help solve the problem. These so-called experts then ask you to perform a variety of tasks to help prevent bogus threats and allow them to have remote access to the computer. They work to download malware or ask for

personal identifying information.

"This is another clear example of why consumers need to be extremely cautious about providing sensitive financial information," said Jackley.

If you receive a call from someone claiming to want to help you fix your computer, follow this advice:

- Be cautious of unsolicited calls questioning the security on your home computer, even if the caller claims to be from a well-known computer company.
- Do not provide personal identifying information to any unsolicited caller.
- Do not go to a website, type anything into a computer, install software or follow any other instruction from any unsolicited caller.
- Make sure you have the latest security updates installed on your computer and always use a strong, unique password and change it regularly.

If you feel you have been a victim of this scam, contact the Attorney General's Consumer Protection Division at 1-800-300-1986 or consumerhelp@state.sd.us.

COMPUTER/INTERNET CLASS

By the time you will be reading this article, the second "hands on" session of computer classes will just have finished; where were you?

A collaborative effort of Kennebec Telephone, Lyman Schools, and the Presho Library, this class is an "Intro to Computers and the Internet." The first meeting was a Q & A session held at the Presho Library to find out what people wanted to learn about the computer and internet, and what they already knew. Those attending ranged from "I don't know how to turn it on" to "I can do my bookwork, play games, and read email, but I'd like to do more."

The class has since moved from the Presho Library to the Mainstreet Office Plaza in Kennebec, where a computer lab has been set up with 9 stations for the current group of students. The computers, salvaged from Lyman School when they switched over to newer technology, will be offered to those attending the class.

This is part of the South Dakota Broadband Initiative aiming to get 98% of South Dakotans access to the Web. If you are interested in attending, we'd be glad to have you. Just give us a call at 869-2220



Looking for fun ideas for your home, recipes, kid's craft ideas, and more? Well Pinterest is the place to go!

Pinterest is a digital bulletin board where members "pin" pictures or ideas. As a member, you can click on your friends pins and will be taken to the original website it came from. You can create an account and like the idea that you want to look at, and it will save to your account. You can then add it to one of the boards that you have created.... or re-pin something so then your followers can see it. Your followers are the people that look at your ideas and you can look at theirs. Need ideas? Check out Pinterest!



Home storage



Recipies!

Holiday Crafts!



Vacation Destinations



666 Park Avenue
Drama-Sunday

The Neighbors
Comedy-Wednesday

Nashville
Drama-Wednesday

Last Resort
Drama-Thursday



Partners
Comedy-Monday

Vegas
Drama-Tuesday

Elementary
Drama-Thursday

Made In Jersey
Drama-Friday



The Mob Doctor
Drama- Monday

Ben And Kate
Comedy- Tuesday

The Mindy Project
Comedy-Tuesday



Revolution
Drama-Monday

Go On
Comedy-Tuesday

The New Normal
Comedy-Tuesday

Animal Practice
ComedyWednesday

Guys With Kids
Comedy-Wednesday

Chicago Fire
Drama-Wednesday

What's New on TV?

It's that time of the year again, when the networks trot out new shows. As in years past, some may go on to be classics. And others, well they may not make it past the first month. What is your favorite category? What shows will you give that all important first look? Which ones will you stick with?



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Frequently Asked Questions

Q: How is the fiber to the home project going in Presho?

A: It is coming along, currently we are pulling in and splicing the main fibers and should be connecting houses soon.

Q: Can I get cell phone car chargers from Kennebec Telephone?

A: Yes, we have most on hand and can order them in if we don't. Most are under \$20.00 with a majority being in the \$10.00 to \$15.00 range.

Q: How soon before hunting season should I turn on service to my lodge, like internet, phone, and/or cable?

A: It is a good idea to call it in a week ahead. This will give you the time to make sure any inside wiring is working correctly and may save you time and money in the long run.

YOUR RIGHTS- BILLING NAME AND ADDRESS

The FCC requires our company, under certain circumstances, to release the Billing Name and Address (BNA) of telephone customers to telecommunications service providers. The main reason for releasing BNA information is to ensure proper billing for certain types of calls. For instance, calls such as collect, third number billed or calling card calls may be carried by an interexchange carrier who is not your presubscribed interexchange carrier or who does not have a

billing contract with our company. Under these circumstances, the carrier does not know who to bill the call to, and therefore, must request the BNA from our company in order to bill the call. We must provide the information to the requesting carrier.

BNA can also be released to telecommunications service providers for other reasons, such as verification for presubscription, servicing your account, to prevent fraud or when you move from one location to another.

If you have an unlisted or non-published telephone number, you have a choice. If you do not want your BNA released by our company for third party billed calls, collect calls, or calling card calls, we need affirmative notification from you within 30 days. If you provide us with such notification, your ability to make calling card calls or to receive collect calls or third number billed calls could be denied. Should you have any questions regarding this matter, please call our office.

Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price. We will strive to offer prompt, friendly, and dependable service along with the latest technology to attain the highest possible customer satisfaction.

If you would like more information or have questions about anything in this newsletter, feel free to contact us at 605-869-2220.