

# The Connection

**Kennebec Telephone Co., Inc.**

*Volume 8 Issue 9  
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## Manager's Moment - Rod Bowar

Kennebec Telephone Company and its divisions have grown substantially over the years, and with this growth we have seen several employees come and go, which is to be expected. With change, we also realize that sometimes our customers are unsure who they should be talking to about an issue they may be having with service, billing, or scheduling someone to do some work. I depend on our managers and employees to help keep things running smoothly. These folks work with the billing, digging, electrical, garage, technical, TV, NAPA, and pricing every single day, and are the experts.

So, who should you direct your questions to? Well your first stop for Telephone, Internet, Powercom, Construction, TCS, and Computer would be to check in at our main office either by calling us at 605-869-2220 or stopping by our office in Kennebec. Talk to Crystal or Tiarra and they will help you or get you in touch with the person that can best help you. If your question is about Charley's Welding

and Auto please call 605-869-6272 and talk with Veronica or Stacie. If you are calling about Chamberlain NAPA please call 605-234-6009 and you can visit with John, Tom, George, or Stacie. One word of advice, if you ask to speak to a specific employee, our CSR's will transfer you to their extension. If they are not there, you are welcome to leave a voice mail, however, there is no guarantee they will be available to check it or get back to you immediately. So, if you have trouble or need an immediate response, let the person that answered know what's going on to get the fastest service possible. This is especially true for calling or texting an employee's personal cell phone. If you do, there is a good chance they will not get the message until after they're done working for the day. It is our company policy that employees cannot use their cell phones during the work day. If you need to talk to someone, our CSR's will call them on our radio and let them know to call you when they get to a phone.



## Welcome our Newest Employee! Zane Abrahamson

The Kennebec Telephone Construction crew welcomed Zane Abrahamson to their ranks this last month. A graduate of Lyman High School, he enlisted in the Army after High

School. In fact he joined us right after he was discharged!

Zane enjoys hunting, fishing, and spending time with family and friends.

### Directory Changes

Busch, Casey & Chasity..... 895-2171  
Carson, Tyrel & Marchelle..... 895-2248  
Jandreau, Amy.....869-2331



**Kennebec Telephone Company**  
will be closed on Monday,  
**September 2** in honor  
of Labor Day  
In case of Emergency call  
after Hours number... **869-2424**



## Top 10 Reasons Why You May Want to Consider Installing A Security System

Recently Kennebec Telephone's TCS division has been staying busy installing video monitoring and security systems. Many of our customers chuckle at the idea of putting a security system in their home, after all what good will it do if you don't even lock your doors? Well below are ten examples of how and why they can be justified.

- 1. High Temperature Sensor in your freezer.** Beef and groceries are expensive these days, a simple dialer, control pad, and wireless freezer temp sensor will save you money some day. If your freezer door gets left open, gets unplugged, or quits working the sensor picks up a high temp and the dialer calls your home phone, cell phone, or whatever numbers you want in order to notify you therefore saving \$\$\$ in ruined meat.
- 2. Heat Temp Sensor.** These are great if you have a flakey heat source or if you rarely check on a house, like a hunting lodge. If the temp gets below a set level that you determine the dialer calls you and notifies you.
- 3. A Water Sensor.** Attach these to your floor drain, a baseboard, or hot water heater if they get wet the dialer will call you and notify you of water in your basement hopefully minimizing the damage.
- 4. Smoke Alarm.** If your house, business, or hunting lodge catches on fire it will sound an alarm and the dialer will call you to notify you.
- 5. Elderly Care.** If you have a parent, grandparent, or anyone that you feel needs looked after a little bit consider these ideas that may help them stay in their home or apartment. Install a motion sensor in their home, when it detects movement you can receive an email letting you know they are up and moving. Put a door contact on the fridge, every time it opens you receive an alert. If they have internet, an ip camera can sense motion and email a picture to you allowing you to keep an eye on them from a long distance.

**6. Monitor your Calving Barn.** Install a video system in your calving barn and pens around it. Instead of getting up all night to check your cattle simply check them from a TV, computer, smart phone, or tablet. This also allows you to go back and watch what happened if you lost a calf in a pen. Most customers claimed they saved money by minimizing their losses within the calving season.

**7. Children Left Home Alone.** Everyone has their own opinion about when a child can be safely left home alone. Install a couple cameras around the house and view your children from a computer, smart phone, or tablet from anywhere. Install a toggle switch and shut the cameras off when you are home with them.

**8. Daycares.** Many daycares are putting cameras in so the parents can watch their children from work. This also eliminates those questions of where bumps and bruises came from. Once again when the kids leave the daycare provider shuts the cameras off for their privacy.

**9. Check the Weather.** Have you ever been out of town and wish you could look out the window and see what the weather was doing at your house? Install a camera outside your house and watch what the weather is actually doing from anywhere with your smart phone or any device connected to the internet. It's like looking out the window.

**10. Theft.** Some people still worry about theft in your home, business, or farms. Install cameras, motion sensors, door contacts, and window sensors to secure yourself against stealing. Watch your fuel tanks that are out in the country or monitor the building around your farm.

Kennebec Telephone and TCS would be happy to give you a free quote and help you design and install a security or video monitoring system. We will train you to use your products and be there for you when you add or enhance your system.

## KENNEBEC TELEPHONE WIRELESS

Is it time to rethink your cell phone plan? Kennebec Telephone has recently received a new structure that might be what you are looking for.

**1. I only use my cell phone when I'm on the road, for emergencies.** For only \$9.99 per month, the "Kennebec o Anytime" plan will give you the security of having a phone without the feeling that you really should be using it more. Calls with this plan would cost a quarter per minute. If you would prefer an affordable plan with a bit more flexibility, \$19.99 per month will get you the "Kennebec Safety 50 Anytime." This plan includes 50 minutes per month.

**2. My cell phone is glued to my ear. What plan do you suggest for me?** For only \$69.99 you would get the "Kennebec Unlimited Individual Voice" plan. No charges for overages... because there would be no overages!

**3. We're looking at a family plan, but the kids only text. What kind of deal do you have for that?** It depends on how many shared minutes that you may use a month. Our packages range from 500 shared peak minutes (7am-6:59pm) with unlimited nights and weekends

at around \$60 per month to the "Unlimited Family Voice Plan." And add in unlimited texting for up to 5 users for \$30 and you have a deal!

Are you looking for Data? Well we've got that too! With great rates to boot. And remember, Kennebec Telephone uses America's most reliable network for our cell service. Stop by and let us see how we can tailor a cell plan to suit your individual or family needs!



**PAYING TOO MUCH FOR YOUR WIRELESS? WE HAVE PLANS AS LOW AS \$10.00 PER MONTH!**



"TAILOR" YOUR PLAN TO "FIT" YOUR NEEDS. CALL: 869-2220

## Bird Season!



**It's getting to be that time of the year again, Oh, I know it doesn't feel like it yet, but the season is upon us! Bird season. For the "snowbirds," that means packing up and going south. And for others it means pheasant hunters will be arriving soon. Either way, make sure you schedule your service changes at least a week before you need them made. Call our office at 869-2220 to arrange a time!**



Kennebec Telephone Company  
 Kennebec Long Distance  
 Kennebec Telephone Construction  
 Kennebec Telephone Internet  
 PowerCom Electric & Communications  
 Technology & Communications Specialists

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# Pukwana Crazy Races

## September 28

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## FREQUENTLY ASKED QUESTIONS

**Q: I've heard the Charley's Welding and auto has been emailing out NAPA specials. What are these and how can I get on the list to receive them?**

**A:** These are specials, usually on tools, that we email our customers if we have their email address. If you are not getting them and wish too just let us know your email address.

**Q: I have an old computer. Will a faster internet speed be noticeable to me?**

**A:** A lot depends on what you use the internet for. If you download music and videos, or play games then you will still notice a difference. If you tend to bounce from site to site and email then you might not notice a big difference. We would be happy to let you test a higher speed for a week or two till you decide.

*Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price. We will strive to offer prompt, friendly, and dependable service along with the latest technology to attain the highest possible customer satisfaction.*

If you would like more information or have questions about anything in this newsletter, feel free to contact us at 605-869-2220.