

The Connection

Kennebec Telephone Co., Inc.

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Manager's Moment- Trusty Mertens

The upgrade we did to the CATV system in November allowed us to offer Digital Video Recorder (DVR) service along with some more advanced set-top boxes (STB). If you've been around a DVR system before, you're probably familiar with how they work. It does not take long at all to figure it out. If you haven't been around one, it's definitely worth checking into. For the most part, the service works the same way no matter what STB you have. You have access to a large selection of channels delivered in digital quality and some in high definition as well.

Suppose you're watching your favorite show. The phone rings, the baby cries, someone knocks on the door, you need to use the bathroom, your couch collapses, or for some reason you have to leave the room with the TV.

The remote has a PAUSE button. PAUSE the TV. When you get back, the remote has a PLAY button on it. PLAY the program you paused earlier. If you're not coming back for a while, the remote has a RECORD button. RECORD the rest of the program you're watching, and play it back later. Suppose you're not going to be home when your favorite program is on this week. Find it in the guide, press RECORD on the remote, and you've just scheduled a recording. You can play it back at your convenience as many times as you'd like. You can even tell it to RECORD a series, and it will record it automatically every week. FAST FORWARD through commercials. REWIND to a part you missed. Just push the appropriate button on the remote. You can record several hours of programming, and the

STB lets you know how full it is. I can't tell you exactly how many programs, but my STB has over 10 movies (1.5 to 2 hours) and about 20 series recordings (30 to 60 minutes). It's 47% full.

We've only offered the DVR service for a few months now. I've always heard from folks who've had it, once you have it, you'll never want to be without it. I believe it now. It gives you the freedom to watch the programs you want at the time you want to watch them, and the option of walking away from the TV for any reason without missing part of the show.

If you're interested, give us a call. There is a monthly fee for the DVR service. Ask the CSRs about bundling your services together. You may be able to upgrade your service, and save money.

Congratulations to the LHS Class of 2012! Graduation is May 19th

Directory Changes

Tim Healy	869-2513
Tom Rabern	895-2100
Marc & Jill Schmitz	895-2539
Nate Smith	895-2566
Darren Anderson	895-2288

Mark Your Calendars


Mother's Day	May 13
Armed Forces Day	May 19
Memorial Day	May 29
The offices of Kennebec Telephone will be closed in honor of Memorial day, May 29.	



Know what's below.
Call before you dig.

Are you planning on doing some digging this summer? Remember, South Dakota One Call needs to be notified before digging.

Once the call is received SD, One Call will contact utilities that may have services in the area. Each service is then marked with a different color to indicate the different lines. The different colors are:

	Electric
	Gas-Oil-Steam
	Communication CATV
	Water
	Reclaimed Water, Irrigation
	Sewer
	Temporary Survey Markings
	Proposed Excavation

All of these are vital services and could be a very costly fix if damaged. A simple locate call may save you big money.

SD One call must be contacted two days before you plan to dig. The Excavator is responsible for making the call. Please make a note of this number and call them the next time you dig- **1-800-781-7474 or 811.**



Kennebec Telephone Construction

Let us Get you Surfing!

Are you “Technophobe” (Afraid or wary of technology)? Or are you just an “analog person in a digital world?” You are not alone. According to one survey only 42 % of Americans over the age of 65 use the internet. But with user friendly tablet computers and smart phones, that percentage has a good chance of shrinking. Here are some tips to help conquer that fear of technology:

1. Keep it simple. There’s no need to buy a desktop computer if you just want to email and do the occasional web surfing. Tablet computers are ideal for first timers because of their simple design, and touch screen interface.



Kennebec Telephone can get a tablet for you for a good price.

2. Write instructions down while learning a new skill; it’s always a good idea to keep a “cheat-sheet” handy while you practice.

3. Put your kids or grandkids to work. They will likely enjoy helping you learn new tech skills, especially if they will help you stay in touch with them.

4. Start slowly, with a search engine like Google or Bing; enter a topic you are interested in and start your research.



Plans are being made here at Kennebec Telephone for some basic computer classes. Watch for news in upcoming issues!

ION Television KTCI Basic Channel 402



Ah, summer. Season of the re-runs. But what do you watch when you're all caught up on your favorites? Turn to ION TV, Channel 402 on Kennebec Basic Cable. You can catch episodes of "Flashpoint," "Without a Trace," and "Cold Case" that you may have missed when they were originally aired.



Throughout the morning you will be treated to an array of exciting infomercials. So that may not be the best time to watch... unless you are in the market for some interesting things.



"At the Movies" starts around noon, with some older movies that you may want to see again... "Something to Talk About," "The Outlaw Josie Wales."

New Employee

Say hello to Brad Rasmussen! He recently joined the Kennebec Construction Crew.

Brad was born and raised in Chamberlain SD, and graduated from Chamberlain High School in 2000.



He attended Mitchell Tech for Power line construction and maintenance, then South East Tech for Heavy Equipment Operation. Brad has been employed for the past 10 years in Sioux Falls doing dirt work.

In his spare time, Brad enjoys hunting and fishing.

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Frequently Asked Questions

Q: What long distance plans are available through Kennebec Telephone Company?

A: Kennebec offers several long distance options. The Real Deal has no monthly fee and costs only \$.14 per minute only when you use. We also have our "Bucket of Minutes," this runs \$15 per month for 200 minutes of use. And our Unlimited Long distance plan would be the third option. As the name implies, it is unlimited... any time of the day or night, for domestic long distance. The price on the unlimited is only \$21.95 per month. The Unlimited is also included in the price of our Bundles.

Q: I heard there are some job openings at the Telephone company. What are they?

A: Yes, we recently filled the two construction jobs that were advertised, but still have an opening for a Parts person at Charley's Welding and Auto Repair/NAPA. We encourage anyone interested in employment with Kennebec Telephone to send in a resume. These are kept on file for possible calls on future job openings.

Q: Can I use my Kennebec telephone email on a smart phone? (Iphone/ droid/ blackberry)?

A: Yes you can. All you need to do is to enter the correct username and password. Then use pop.kennebectelephone.com for the incoming mail server and smtp.kennebectelephone.com for the outgoing mail server. You also need to set your server ports to 25 and 110.

Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price. We will strive to offer prompt, friendly, and dependable service along with the latest technology to attain the highest possible customer satisfaction.

If you would like more information or have questions about anything in this newsletter, feel free to contact us at 605-869-2220.