

# The Connection

Kennebec Telephone Co., Inc.

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## Manager's Moment: Jesse Palmer, Warehouse Manager

They say that time flies when you're having fun, but it's hard to believe that summer is already here! Let's see what made it seem to "fly."

The new billing and inventory software program went live in April, and the learning of new skills made up a big part of it. Everything is settling into shape at this time.

We also took our annual inventory in April; getting a count of all of the materials, equipment, and tools

in each of the Company's buildings plus the materials contained in the vehicles is a necessary but time consuming task. All the while, we continue toward the goal of reducing some of our inventory on hand, and having what we need to get the jobs done in a timely manner.

Now we are back in the full swing of things and looking forward to a great summer. Thank you to all of our customers for your business.



## Meet the Chamberlain NAPA Team

In case you didn't know, Auto Parts, Inc. in Chamberlain will soon be known as Chamberlain NAPA, and joins the KTCI family! Perhaps some of you were able to join us for the Open house on June 28th, celebrating George Martin's "retirement" and welcoming the new name. We are glad to be introducing some of the employees!

**George Martin**- George started working at Auto Part's Inc, in 1988, and became the owner of the store in 1990. George was instrumental in getting the Napa Auto Care added to Charley's Welding & Auto Repair in Kennebec. George will continue to be with the store for an additional six months before he heads off into retirement.



**John Hloucha**- John & his wife Carol live in Chamberlain - as do their married children and one grandson. John has been with Napa since February of 2013 and really enjoys his job! In his spare time, John enjoys golf, bowling, and hunting.



**Tom McCarthy**- Tom has been in the automotive industry since the age of 14! He taught H.S. Mechanics, Worked at Don's Ford for 5 years, then spent 30 years at Thiel's Collision Center before joining the NAPA team just over 3 years ago.

Welcome to the family!



### Directory Changes

Hupp, Casey & Amanda.....869-2641

Kennebec Telephone Company

Will Be closed on July 4th.

Have a safe Holiday!

## Watch for New Products and Services

Kennebec Telephone is making this summer a time of change. Some things that are getting changed are our bundles, billing system and bills, internet speeds, and long distance/internet discount. Please follow along, and we will walk through the changes.

The first is the bundles. Right now we offer bundles, and they have been well received, however, they don't always give the customer the best value. We decided to change the way we do our bundles and are rolling out the "Technology Bundle." The best way to describe this is a bundle that discounts you by the dollar amount you spend. It's a personalized bundle that customers can take advantage of without having to sign up for anything. The discount starts at \$4.00 and goes all the way up to \$12.00 depending on the regular charges on your monthly bill. Check out our website at [www.kennebectelephone.com](http://www.kennebectelephone.com) to find out what discount you will qualify for or contact Tiarra or Crystal at our office. With your permission, they can look at your bills and help you figure out the best savings ideas to fit your technology needs.

The next change you will notice is a different bill layout and style. We have recently switched billing companies so the bill layout and format are a little different. Please take some time to look over the bill and let us know if you have any

questions. The same detail is there and we tried to keep it similar to the bills you've been receiving with our former billing company.

We are also taking this time to make a couple of changes to our DataNet plans available. The first is bumping up the download speed on our DataNet 3000 from 3Mbps to 4Mbps, this will be done at no additional charge to our customers that are currently subscribing to this rate. We will now offer DataNet 6000 (6Mbps download) to all customers. Previously this was only available to businesses and customers in a bundle. Finally we are excited to roll out DataNet 8000, 8Mbps download and 1Mbps upload speed to customers where available. Pricing for all our DataNet plans are on our website, or call our CSR's for prices and availability.

Finally we are doing away with the Kennebec Long Distance/DataNet thirty free long distance minutes reward. We are choosing to focus on our other long distance plans, like Unlimited Long Distance and our Bucket of Minutes.

As you can see, this is a busy summer for us again. The billing format is reflected in your July 1 bill and the other changes will be on your August bill. Please contact us with any questions or concerns at 869-2220.



Know what's below.  
Call before you dig.

## Meet Our New employees



Veronica Gerard: Born and raised in Faith, South Dakota. She moved to Lyman county where she met JD! They were married in June of 2010.

Veronica loves to ride horses and compete in Rodeo & Barrell racing events. Veronica and JD became first time parents in April with the birth of their sonm Colby Warren.

Veronica will be supervising the paperwork at Charley's Welding and Auto Repair, as Stacie takes on the role of NAPA Supervisor.

Allysa Nelson: Grew up in Rapid City, and she just recently moved to Lyman county. Allysa loves to ride her two horses, and also has an English Mastiff. Being outdoors and fishing are on her favorites list also.

Allysa is a graduate of Rapid City Central. and previously worked as a anesthesia technician. Her new job is Plant Manager Office Assistant.



## Cable TV Corner



Some changes are coming soon to Kennebec Cable Television! Basic subscribers will be gaining **National Geographic channel (320)**, **FoxSports1 (457)**, and **FXX (453)**.

**National Geographic or NatGeo** airs programs produced by the National Geographic Society and other production companies. Progamming includes "Mountain Movers," "Ultimate Survival." "Life Below Zero," and "Secrets of Lost Gold."

**Speed** will become **FoxSports 1 (457)** in August, and will offer a broad range of sports programming, including some of Speed's current programming, boxing, collegiate football, basketball and Major League Baseball.

The current **Fox Soccer Channel** on Enhanced CATV 453, will become **FXX** in September, with a focus on original and acquired

comedy series, some drama series and feature films. Much of the initial programming will include previously aired FX series.



And we haven't forgotten to add something new for Enhanced cable subscribers! Watch for the **Hallmark Movie Channel** on channel 369, featuring content produced by Hallmark and other providers.

You younger folks might enjoy **MTVU**-an MTV offshoot that targets College aged viewers on channel 463.

**KENNEBEC TELEPHONE CO., INC.**



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**Now Featuring-**

## FIND ME

Stay within reach and never miss another important phone call with Find Me Service from Kennebec Telephone Co., Inc.

Use Find Me to integrate your home, office, and wireless phone so you can take calls, no matter where you are. A call to your home can ring to your wireless phone, your office phone, and your home phone all at the same time or in any order that you decide.

This is a great feature for anyone who might travel- friends and family call your home number, and you can pick up the call in Florida, Texas, Arizona, or anywhere else that you may go.

Another great usage of the Find Me Feature is for doctors or pastors who may need to be on call at all times. Both of these examples have been used in our area, and have benefited both the callers and those being called.

You can also access "Find Me" through the internet to manage the numbers and sequence that they will be called with "Find Me.". So it can be changed as needed!

As with any of our features, you are invited to try them out for a month at no charge, just to see how much easier they may make your life. Call to try "Find Me" today!

**Security cameras**  
**Computer Networking**  
**Telephone Systems**

**Technology & Communications Specialists™**

*Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price. We will strive to offer prompt, friendly, and dependable service along with the latest technology to attain the highest possible customer satisfaction.*

If you would like more information, or have questions about anything in this newsletter, feel free to contact us at 605-869-2220.