

The Connection

Kennebec Telephone Co., Inc.

Volume 6 Issue 4
April 2011

Manager's Moment- Roger Beinlich *Controller*

With all the services that Kennebec Telephone offers periodically, the following question is asked. "Can I just get one bill from Kennebec Phone Company that would include my phone services and work done by Charley's Garage, Power-Com, Kennebec Internet and/or Kennebec Construction?" If you want to have all these services combined on your phone bill, we can do that for you. All you need to do is stop in and sign an authorization form, or call, and we will mail you one. Once we have your signed form, we will combine all the non phone services billings through the 20th of the month on your phone bill dated the first of the following month. By doing

this, you will only need to make one payment for all the bills. Or if you use the ACH option to pay your phone bill, by moving the other services to your phone bill, you would not need to make a separate payment.

If you choose the option to move your non-phone service bills to your phone bill, you will still receive a copy of the invoice for your records, but the invoice will be marked "Moved to Phone Bill."

If you have any questions about this service, please contact our office at 869-2220 or stop in.

MOTOROLA BARRAGE V860



Are you looking for a tough cellphone? Well, meet the Motorola Barrage built to withstand extreme temperatures, dust, and can even be submerged in water for up to 30 minutes without damage. The Barrage also features a 2 MP camera, music playback with front touch controls, and Bluetooth. The Barrage is built to meet Military standards in these categories.

With a basic "clamshell" design, and a little more

bulk, it's no pretty boy with lots of bling. But it does what a cell phone needs to do: send and receive calls and texts plus it has the capability of push to talk, so it can perform the functions of a radio.

If you are interested in the Barrage or have any questions on our cellphones and plans, please give us a call at the office.

Dates to Remember

Friday, April 22- Good Friday Office Closing at Noon
Saturday, April 23-Presho Easter Egg Hunt- 10:00am
Kennebec Easter Egg Hunt- 2:00pm
Sunday, April 24-Easter Sunday

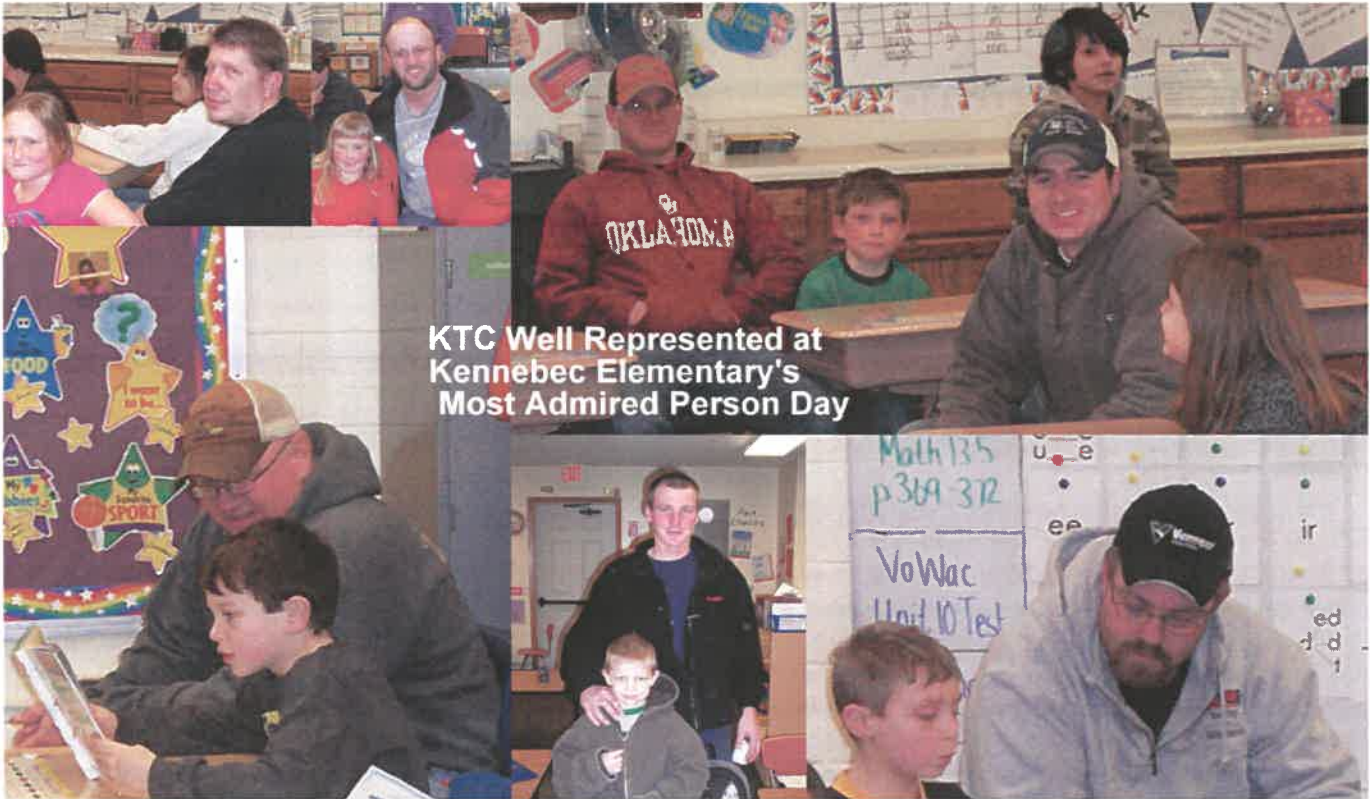
Directory Additions

Jesse Comp.....895-2136
Beth Cole.....869-2370
Eric Halverson..... 869-2364
United Sioux Tribes Development Corp
869-2284

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KTC Well Represented at Kennebec Elementary's Most Admired Person Day

Elementary students at Kennebec Elementary and their most admired persons. Lyndsey & Jason Thiry, Jordan & Chris Zirpel, Justin & Jade Collins, Tom Hills and Jacey Miller, Matt and Colton Collins, Hunter Collins and Ty Uthe, Gunner & Beau Johnson. Not pictured Carter & Stan Collins. Also not pictured, but admired just the same at Presho Elementary school...Trusty Mertens was chosen most admired by his nephew, Tance Wagner.

Long Distance Calls Not Being Completed? You're Not Alone

One would think in today's world, with all the technological advancements made in the past decade, that the telecommunications network in the USA would still be capable of completing all long distance calls. After all, telecom companies have been routing and completing long distance calls across the country since the late 1800's. Making a long distance call is something that, "just always works."

Unfortunately a problem has arisen, as some long distance calls originating outside of Kennebec Telephone's network are not being completed or are experiencing a range of other problems. These problems are occurring across the country, but most often being reported by customers of rural telecom com-

panies such as ours. Some calls never connect; other times the phone on the receiving end rings but the caller's voice cannot be heard once the phone is answered. Poor voice quality is the most common problem reported.

Technicians and engineers have been unable to pinpoint the exact cause. We do know and can prove that Kennebec Telephone's network is functioning properly and is not the cause of these bad calls. The troubled calls which pass through several carriers do not reach our network.

Since the problem has spread throughout the country, a few state public utility commissions and national associations are becoming involved. Some state commissions have already opened dock-

ets to investigate the issue. If someone attempting to call you experiences these troubles, please gather as many details as you can, including:

1. The time the call was placed.
2. The phone number from which the call originated.
3. The longdistance or wireless provider for the phone number from which the call originated.
4. Details about what, if anything, occurred on the receiving end.

You can report these incidents to KTCI, by calling us at 605-869-2220. You can also report to the PUC's Consumer Affairs Division by calling toll-free 1-800-332-1782.



HISTORY

Channel 34

Make a spot in your schedule to delve into "History." I know you've surfed past the channel before, and it was always WWII film footage, so you assumed that that was all there was on The History Channel. At one time you were probably close to being right but a few years back some things changed.

First on the list, the name: it's now called "History" (notice how they dropped "The" and "Channel"). More importantly the program line up changed. Adding shows like "Ice Road Truckers" and "Ax Men"... now those are reality shows!

One of "History's" biggest successes is "American Pickers" airing on Monday evenings at 8pm central. Since its debut, it has ranked as one of the highest rated programs on cable. Mike Wolfe and Frank Fritz travel the country looking for antique treasures in barns, sheds, and other out of the way places. Then after they've found them, the history of the pieces is explained. Antique shops depend on these Modern Archaeologists for their inventory.

Then there's Larry the Cable Guy's show, "Only in America." The popular Redneck comic crisscrosses the good old USA to find the people, places, and

things that define this country's unique history, as only Larry can. One episode is titled "Larry Makes Moonshine," in which not only does Larry get knee deep in Moonshine's secret history, but also becomes a champion frog jumper in California, and gets a refresher course in table manners in Vermont with descendants of Emily Post.

So, if you've always thought history was dull, maybe you'd like to check out "History" on KTCI Basic Cable channel 34.

And Speaking of History...

KTC Presents "My South Dakota Book: Hometown Snapshots" to Fourth Grade Class



"My South Dakota Book: Hometown Snapshots" takes kids and adults on a photographic road trip of 33 South Dakota towns and other landmarks. The areas featured in this book highlight the member communities of South Dakota's independent telephone companies.

Presho is one of the communities covered in the book. It talks about how the railroad shipped hay in 1914 making Presho the second largest prairie hay shipping center in the United States. The book covers many small towns like Buffalo, Hot Springs, New Effington,

Chamberlain, and Beresford to name a few. The project was created to be used in the fourth grade curriculum when students learn about their state's history.

SDN Communications™ developed the book for its owner companies, the 27 independent telephone companies of South Dakota. Each year, Kennebec Telephone Company presents "My South Dakota Book: Hometown Snapshots" to Kennebec and Presho fourth grade classes to help them learn more about South Dakota communities.





Kennebec Telephone Co., Inc.
 Kennebec Long Distance
 Kennebec Telephone Construction
 Kennebec Telephone Internet
 PowerCom Electric and Communications
 Technology & Communications Specialists
 Charley's Welding & Auto Repair

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Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price. We will strive to offer prompt, friendly, and dependable service along with the latest technology to attain the highest possible customer satisfaction. If you would like more information or have questions about anything in this newsletter, feel free to contact us at 605-869-2220.

Question of the Month

Last chance to enter Drawing on April 20th! Entries must be received by 10am April 19th.

What details are needed when calling in Long Distance Problems? (at least 2)

March drawing winner: Sandy Mundlein




Easter Coloring Contest Winners

Each will receive a prize.


Also watch for the other

“Young Artists” on

KTCI Channel 15!



Kellen Griffith
 Preschool
 Mrs. Walter
 4 yrs old



Ambrus Brakke
 Kennebec First grade
 7 yrs old