

# The Connection

Kennebec Telephone Co., Inc.

## Manager Moment

At the end of October we scheduled another company wide inventory, which took place over the weekend of the 24th and 25th. Scheduling a time frame for inventory is never easy; mainly due to the fact of our many jobs in progress and wanting to continue to meet the needs of our customers, while at the same time trying to slow the company down as much as possible. During this time, we appreciated your patience as we worked to get through it and get back to business as usual. We have a large amount of inventory on hand, and every year we continue to make improvements and speed up the process. Thanks for all of your business.

Jesse Palmer  
Inventory Manager

## New PBS Cable Channels

We added new channels to your cable line up. They consist of PBS World and Create TV.

PBS World is located on channel 64 and offers documentaries, public affairs, and news that happens in your back yard, across the country and around the globe.

Create TV is often called "do-it-yourself" programming that involves cooking, travel, arts and crafts, gardening, home improvement, and other life style interests. Create TV can be located on channel 62 of our basic cable.

### Christmas Coloring Contest



Attention children between the ages of 2 and 6! Stop by our office or visit our website to download the Christmas coloring page. Please return it by December 18th.



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## 511

With winter fast approaching, it won't be long before we are faced with hazardous road conditions. This often leaves us with a choice: should I travel or just stay home. In the past, we would call friends or family in other places to find out the road conditions. Now with the implementation of 511 a few years ago, finding the road conditions got a lot simpler. From any phone simply dial 511 and follow the automated prompts

to find what condition the roads are in. It will ask you for a Highway number; you can press 90 for Interstate 90. Next it will give you regions like press 1 for I-90 between Wyoming and Rapid City, press 2 from Rapid City and Wall, and so forth. It will then tell you the road conditions and give a weather report for the rest of the day. You can check the conditions on several roads with one easy call; the service also works with

cell phones. So, if you are already traveling you can continue to get reports. You can also check the website at [www.SafeTravelUSA.com](http://www.SafeTravelUSA.com) for all the latest road conditions, weather reports and view of many of the major highways. Winter can produce some tough driving conditions, so be prepared before you leave and call 511.

## Motorola RAZR V3m

This ultra thin phone offers a variety of features like a dual color display, camera, speaker phone and speaker-independent voice dialing. The RAZR has the capability of the basic features like text messaging, caller ID, call waiting and voice mail. If you



would like to purchase this phone without a contract it would be \$161.00. If you are thinking of signing up with one of our contracts, it would be \$97.00 for a 1 year contract and \$49 for a 2 year contract. By signing up in the month of December, you will

receive 3 months free.

*Ho! Ho! Ho!*

*It's free  
free  
free!*

Sign up today and get **3** months of free service.

Join our growing wireless family and enjoy your first three months of service for free! What's more, your savings will continue year-round with 7:00 pm nights and weekends. And, it only gets better.

Staying in touch has never been easier or more affordable.

Call or stop by today to take advantage of this limited-time offer.

## How you can transfer your Cell Phone Numbers

Since we've gotten into the cell phone business nearly two years ago, we have been in search of the perfect machine to transfer numbers, pictures, videos, and ringtones from one cell phone to another. We have yet to find the perfect machine, but we now have one that is close. With this device, we can transfer to and from most models of cell phones; we cannot guarantee every

phone because they change so fast, but we are hoping to keep up with the updated software as it becomes available. We will transfer data for free when a customer signs up with our service. A \$5.00 fee will be charged to customers subscribing to our cellular service when they want their phone backed up when they are not renewing their service. People that do not subscribe to our cellular

service will be charged \$10.00 to have a back up made or numbers transferred to another phone.

You never know when you may lose, break, or just have your phone break down on you, so why not have a backup of all of your important numbers when it does.

## Secure IT

The past couple of years Kennebec Telephone Internet has offered a couple different choices for an anti virus program. AVG is a free one that can be downloaded off of the internet and is strictly for virus protection. Client tools and Secure IT has virus, spyware, malware, firewall, parental control, and popup blocker all rolled into one program for \$5.00 per month. Both are a good options to keep you computer clean and running smoothly, however, our support with the Client tools is not what we think it should be, so the program is being dropped as of the first of the year. Throughout this year, we have been slowly changing customers from Client Tools to Secure IT, but now we have to put the push on due to the end of the year being right around the

corner. We will contact all the customers using Client Tools and help you uninstall the program, then we can either install Secure IT for you or you can choose a different program to protect your computer. You are also welcome to call into our office to set up a time to have this done. Another internet project we started this summer was to get all our customers to update their passwords on their internet accounts. This is a security measure put in place to try to prevent identity theft. There are essentially different levels for a password, in the past, we would let customers use anything that was at least three letters, anyone using the minimum would fall into an easy category. Now we are requiring a minimum of seven characters of

which one must be a number; this would be a medium. A difficult password would have at least seven characters with small, capital, and numbers included in it. We can make the change in your account and help you make any changes in your home equipment over the phone or at your home. This is a very important change that should be made as soon as possible for your protection. Call our office if you have any questions about internet security; a little time spent trying to understand the risks of not having good passwords and security software may save you a lot of time and money down the road. It will also make your time on the internet more pleasant and productive.

### DIRECTORY CHANGES:

Derek Millard	895-6249
Garret Garnos	895-2270
Pat Halverson	869-2115
The Remedy Shoppe	895-6337

### IMPORTANT DATES:

WCE.KTC Open House	Dec. 2
Presho Open House	Dec. 5
Pearl Harbor Day	Dec. 7
Winter Begins	Dec. 21
Christmas Eve	Dec. 24
Christmas	Dec 25
New Year's Eve	Dec. 31



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*Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price. We will strive to offer prompt, friendly and dependable service along with the latest technology to attain the highest possible customer satisfaction.*

If you would like more information or have questions about anything in this newsletter feel free to contact us at 605-869-2220.

## Cable Changes

Kennebec Telephone would like to update and possibly change our cable TV line up. So, we would like to hear from you our customers on what you like or dislike to watch on our cable system. We would like each adult in the household to fill one out and return it back to us. When you return the form, your name will be placed into a drawing to win a TV.

Please list your 5 favorite channels and 5 least favorite channels on our line up.

Please list your 5 favorite channels and 5 least favorite channels on our line up.

Name: \_\_\_\_\_

Name: \_\_\_\_\_

FAVORITE	LEAST FAVORITE
1. _____	1. _____
2. _____	2. _____
3. _____	3. _____
4. _____	4. _____
5. _____	5. _____

FAVORITE	LEAST FAVORITE
1. _____	1. _____
2. _____	2. _____
3. _____	3. _____
4. _____	4. _____
5. _____	5. _____