

The Connection

Kennebec Telephone Co., Inc.

September 2010
Volume 9 Issue 5

Manager's Moment

I want to take this opportunity to say Thank You to all our customers for not only their business, but their patience and understanding. With all the storms and wet weather. it has been taking longer than usual to complete jobs. We are extremely lucky to have such great customers!!

This is also a good chance to say Thank You to all the Kennebec Telephone Co., Inc. staff that had to work long and odd hours during some of these storms. We are very proud of our great staff and the job they do under adverse conditions.

In closing, we have had some staff leave, or will be leaving, to pursue new ventures in their lives; I would like to say good luck to them. Also, I would like to welcome all the new staff members who have, or will be, coming on board; we are excited to work with you.

Rod Bowar

President/Manager Kennebec Telephone Co., Inc.

Did you Know?

If your name is not on an account, we **cannot**, by law, talk to you about that account?

For example: If the account reads Clem Kadiddlehopper, but Clementine (his lovely wife) does most of the business on the account, and she comes into the office and wants to know what is owed, we cannot tell her, because her name is not on the account.

Another example: maybe she needs a new driver's license and must have a document with her name and physical address on it... we can't change it for her, because her name is not on the account.

Or one more: Clem is no longer with us, but his name is still the only one on the account. Clementine can still pay on the account... but cannot make changes to the account, or even ask specific questions about the account.

Please take a moment to check your account; have your spouse, parent or anyone else, on whose account you may need to take action, call in to add your name to the account. Your Directory listing does not need to show this way, but the account name will give you access to the information when you need it.

Directory Additions

Wendlegass, Tom.....895-2128

Ehlers, Adam.....895-2263

Halverson, Randy.....869-2626

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ARE YOUR DOWNLOADED MOVIES LEGAL?

According to the Motion Picture Association of America; [website www.mpa.org/piracy_whoAre.asp](http://www.mpa.org/piracy_whoAre.asp),
“Anyone who sells, acquires, copies or distributes copyrighted materials without permission is called a pirate.
Downloading a movie without paying for it is no different than walking into a store and stealing a DVD off the shelf.”

Poster photo courtesy of www.mpa.org.



COPYRIGHT INFRINGEMENT AND YOU!

What is Copyright Infringement?

Copyright infringement is the unauthorized use of material that is covered by copyright law in a manner that violates one of the copyright owner's exclusive rights, such as the right to reproduce or perform the copyrighted work. Computer software, video games, music, and DVDs are common objects of copyright infringement actions.

How does copyright infringement apply to you?

Copyright infringement occurs when you use or share information without permission from the person or organization that owns the legal rights to the information.

How are these files shared?

These copyrighted audio/video/software files can be shared from your computer to the world through a peer-to-peer network. Peer-to-peer (P2P) is described as applications Internet users can use on the Internet to exchange files with each other directly or through a mediating server. Such peer-to-peer networks include BitTorrent, Gnutella, Limewire, Shareaza and Kazaa, among others.

What consequences could you face if you are identified as infringing on copyrighted materials?

1. Legal Prosecution
2. Infection of your Computer
3. Termination of Internet Services with KTCI

How is KTCI notified about a Copyright Infringement?

As an Internet Service Provider (ISP), Kennebec Telephone receives notifications from various entities representing the owners of the copyrighted materials, detailing the copyrighted material, date/time, noted IP address, and file sharing network (i.e. BitTorrent, Gnutella, etc.) used to share the material.

How does KTCI notify you of a Copyright Infringement complaint pertaining to your account?

KTCI will make every attempt to contact you regarding a copyright infringement complaint. This could be via e-mail, telephone, or USPS letter.

Information for this article provided by Digital Millennium Copyright Act (DMCA), U.S. Copyright Office, US-CERT, Chilling Effects and answers.com.



WE HAVE THE CALLING FEATURES TO "SUIT" YOUR NEEDS!

Caller ID \$2.00 per month Voice Mail \$2.00 per month
Call Waiting \$2.00 per month Telemarketer Screening \$2.00 per month

plus many other features available...
call the office or check our website for more details!

Remember you have several options available when it comes time to pay your KTC Bill:

*ACH- Direct from your bank * CC/Debit card- either as Auto Pay or call with card number * Check/Cash- Come Visit us or pop it in the mail*

New Shows on ABC Cable Channel 3

Not enough drama in your life? ABC may be the place to go to get a dose or two!

The class of 2010 fall line-up includes:

No Ordinary Family described as a Suburban Superhero drama; **The Whole Truth**- a legal drama; **Body of Proof**- a medical examiner drama; **Detroit 1-8-7** described as a cop drama, and **My Generation**- a Documentary-style ensemble “dramedy”.



Okay, it's not all about the drama; ABC is also offering up **Better With You**, a relationship comedy which will be added to the roster on Wednesday nights. These new shows are joining favorites such as **Grey's Anatomy**, **Desperate Housewives**, and **Dancing with the Stars**.

All of this, and much more, can be found on Kennebec Cable channel 3 KSFY.

New to the KTCI Construction Crew



Welcome to Chad Urban, who recently joined Kennebec Telephone Construction. Chad is a Presho native, and graduate of Lyman High. He completed the diesel mechanics course at Lake Area Technical Institute. He and his wife Bethany recently returned Presho. Bethany is employed with Lyman School District, as a preschool aide. When he's not working either for KTCI Construction or farming, Chad enjoys hunting, fishing and, ice fishing.

Halloween Coloring Contest time!

Stop in or visit www.kennebectelephone.com
to get your Halloween coloring page.

Open to Kids, ages 2-6

Please return entries to Our office by September 20th.
Selected entries will appear in the October Newsletter
and on Local Channel 15





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Kennebec Telephone Construction
Kennebec Telephone Internet
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Technology & Communications Specialists

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Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price. We will strive to offer prompt, friendly, and dependable service along with the latest technology to attain the highest possible customer satisfaction.

If you would like more information or have questions about anything in this newsletter, feel free to contact us at 605-869-2220.

FCC BILLING NAME AND ADDRESS

The FCC requires our company, under certain circumstances, to release the Billing Name and Address (BNA) of telephone customers to telecommunications service providers. The main reason for releasing BNA information is to ensure proper billing for certain types of calls. For instance, calls such as collect, third number billed or calling card calls may be carried by an interexchange carrier who is not your presubscribed interexchange carrier or who does not have a billing contract with our company. Under these circumstances, the carrier does not know who to bill the call to, and therefore, must request the BNA from our company in order to bill the call. We must provide the information to the requesting carrier.

BNA can also be released to telecommunications service providers for other reasons, such as verification for presubscription, servicing your account, to prevent fraud or when you move from one location to another.

If you have an unlisted or non-published telephone number, you have a choice. If you do not want your BNA released by our company for third party billed calls, collect calls, or calling card calls, we need affirmative notification from you within 30 days. If you provide us with such notification, your ability to make calling card calls or to receive collect calls or third number billed calls could be denied. Should you have any questions regarding this matter, please call our office.

Question of the Month: WHAT DOES P2P STAND FOR?

August Drawing winner- Wanda Sweeney