

# The Connection

Kennebec Telephone Co., Inc.

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## Manager's Moment-Fiber to The Home Update

### Kennebec

Since December of last year, we have been in the process of cutting customers over to our new Fiber to the Home system. Here we are in August, and we have a little over half of the town cut over. We are still pulling and splicing fiber to gain connectivity up on the hill and in the Northeast section of town. For the rest of August and September, we'll be focusing on getting as much of this project done as possible. If you haven't been contacted yet, expect to hear from us in the next month or two.

### Presho

Our initial plan was to move directly to the town of Presho once we got Kennebec completed. Our plans have changed a little because of timeframe issues, industry issues, and lessons we've learned from the Kennebec project. We have taken the first step, and installed the Central Office equipment in Presho. This will allow us to change the way we are providing some services to Presho customers, and once we start the FTTH project in Presho, we'll be that far ahead.

### Rural Area

Most of our rural customers, whether you've known it or not, have had service over fiber for years. All of the little white cabinets you see setting around the countryside have a fiber connection back to Kennebec or Presho. We push the service out to those cabinets, and distribute them on copper from there. This allows us to shorten up the copper pairs, and provide services that we otherwise could not because of distance limitations on copper.

Trusty Mertens  
Central Office Manager

***Kennebec Telephone will be closed on Labor Day, Monday, September 5.  
In case of emergency, please call the After Hours Number: 869-2424***

**Opening Weekend will be here before we know it!**

Lodges- call to schedule your Phone/CATV/Internet service soon. One less thing to remember later.



## Back to School Time!

Remember to check KTC Channel 15 for School Activities, Sports Activities, & Lunch menus! Watch for the "Raider" colored slides.



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### Directory Additions

Mike Cole .....	895-2311
Amber DeBoer.....	895-2256
NellieB Farm.....	895-9550
Dakotaland Feeds .....	869-3333
Kevin & Esther Myers.....	869-2242

## Facebook Alert *Watch out for survey scams*

Scammers have identified Facebook as an easy place to make money through survey scams. These scams are now rampant, and there are too many variations to describe here in detail. However, we'll share the elements of survey scams so it will be easier for you and your Facebook friends to spot them.

It starts with the bait, which is typically one of these types:

Sensational or extreme headlines – If you see a status update that starts off with “OMG...,” “SHOCKING...,” or “You have to see this...,” there’s a good chance it’s a survey scam.

“Too good to be true” offers – Have you seen status updates from your friends or received Facebook messages promising you a free or drastically reduced priced iPhone or iPad? This is a common ploy of a survey scam.

Additional Facebook features or functionality – Some of these Facebook scams claim to offer you

the ability to see who has viewed your profile or see who has deleted you as a friend. They’re all fake. **Facebook doesn’t provide developers the access to the information required to create such applications.** Anyone curious enough to click on the link is taken to a page that looks like Facebook but isn’t Facebook. Then you’re asked to “Like” the page, which adds the scam to your own Facebook wall. This is how the scam spreads. You’re also asked to fill in a survey. This is how the scammer makes money. They’re paid by a marketing company to complete surveys.

Remember, if a Facebook page or any site insists that you share a piece of content or do a survey before reaching the promised destination, it’s likely a scam. If you’ve fallen for these (or similar) scams, remove the message from your status, newsfeed, and your Likes and Interests in Facebook’s “Edit my Profile” menu.

## Feature of the Month

Are you still getting the annoying telemarketer calls at dinner time at your house? There are a couple different ways to slow them down and even to stop them.

The first option should always be the national Do Not call list. This program was started by the FTC in 2003 to limit unwanted calls. Originally, if you signed up on the list, that enrollment was only valid for five years. However, effective February 2008, if you have added numbers to the list, they are on the list permanently. You can even add your cell phone numbers onto the do not call list.

The next step would be to add the “Telemarketer Call Screening” feature to your line. Perhaps you have been on the other end of this feature. You call your son in Colorado, and a voice comes on the line

to tell you: “The number you have dialed does not accept telemarketer calls; if you are a telemarketer please remove this number from you list.” It threw me off when I first heard it, but then that same voice tells you to either wait or press 1 if you are not a telemarketer. When you use this feature with the Web Portal, you can check how many calls have been blocked, add people to your “good” list, or make sure that they are permanently on the “bad” list.

Telemarketer call screening is available through Kennebec Telephone Company for only \$2.00 per month. Of course any of our features are available for a 30 day free trial. So enjoy your quiet evenings at home...add “Telemarketer Call Screening” to your line today.

## Coming Soon... **Cable TV Package Options**

Early November will bring some changes to our cable television packages and the prices associated with them. We will offer three plans instead of two; Economy, Basic, and Enhanced. Someone from our office will be contacting all our cable customers starting in September to find out what package they want to subscribe to and answer any questions about the changes.

The Economy package consists of twenty channels including the off air network channels, Fox, CBS, NBC, ABC, and PBS. It will be priced at \$16.50 per month, a significant decrease from the current basic package offered now.

The Basic Package will include all the channels in the economy package plus several more. It is actually the same as our basic package now with some numbering changes. We will be moving several channels so they are delivered digitally to our customer providing a clearer picture. We will also be offering HD channels when programming is available. The option

to add a digital video recorder (DVR) will also be available. The price of this package will be \$39.95 per month.

The Enhanced Package will mirror the Basic Package but include several more digital channels; it will be priced at \$54.95.

As you can see we are giving you, the subscriber, some options for channels and pricing. We don't like raising rates, but with the programmers raising rates annually, we are forced to do something.

We are hoping the Economy Package is an affordable alternative to customers that don't watch a lot of television, but do not want the hassle and cost of installing off air antenna's on their homes.

Please do not hesitate to call our office for more information or to have your questions answered. Also check out our Facebook Page, our local channel 15, and our website for more details when they become available.

## **FREQUENTLY ASKED QUESTIONS**

### **Q – My internet seems slow, what could be causing this?**

A - There are numerous things that can cause slow internet or make it seem like your internet is slow. A faulty modem, router, bad house cabling, the computer is infected with viruses or spyware, or it could be a questionable card in our central office. If you are having speed issues, please contact us as soon as possible and don't settle for subpar internet service. We want to provide the best possible for you.

### **Q – Why would I want a security system in my home?**

A – Security systems don't necessarily mean you are trying to prevent someone from breaking in. They can incorporate smoke and heat sensors for fire safety. Water sensors will notify you if you are getting water in your basement. Sensors made for freezers: if your freezer quits working, it will notify you before you lose all frozen goods.

### **Q – Do you still sell and install business phone systems?**

A – Yes we do. Kennebec Telephone does in the Kennebec/Presho area, and TCS does in the Pierre/Ft Pierre areas. We can sell a system or lease you a system to meet your needs. Just call us to find out if we can help you.



Kennebec Telephone Co., Inc.  
Kennebec Long Distance  
Kennebec Telephone Construction  
Kennebec Telephone Internet  
PowerCom Electric and Communications  
Technology & Communications Specialists  
220 S Main  
PO Box 158  
Kennebec, SD 57544  
Phone: 605-869-2220  
Fax: 605-869-2221  
Email: knbctel@kennebectelephone.com  
Website: www.kennebectelephone.com

Charley's Welding & Auto Repair  
605-869-6272

*Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price. We will strive to offer prompt, friendly, and dependable service along with the latest technology to attain the highest possible customer satisfaction.*

If you would like more information or have questions about anything in this newsletter, feel free to contact us at 605-869-2220.



**Shelves  
are now  
stocked  
and ready  
to go!**



**Give Dean a call to schedule your automotive work or with any questions you may have. 869-NAPA.**



### **FCC Billing Name and Address (BNA)**

The FCC requires our company, under certain circumstances, to release the Billing Name and Address (BNA) of telephone customers to telecommunications service providers. The main reason for releasing BNA information is to ensure proper billing for certain types of calls. For instance, calls such as collect, third -number billed or calling card calls may be carried by and interexchange carrier who is not your pre-subscribed inter exchange carrier or who does not have a billing

contract with our company. Under these circumstances, the carrier does not know who to bill the call to, and therefore, must request the BNA from our company in order to bill the call. We must provide the information to the requesting carrier.

BNA can also be released to telecommunications service providers for other reasons, such as verification for presubscription, servicing your account, to prevent fraud, or when you move from one location to another.

If you have an unlisted or non-published telephone number, you have a choice. If you do not want your BNA released by our company for third party billed calls, collect calls, and calling card calls, we need affirmation notification from you within 30 days. If you provide us with such notification, your ability to make calling card calls, or receive collect calls or third number billed calls could be denied. Should you have any questions regarding this matter, please call our office.