

The Connection

Kennebec Telephone Co., Inc.

Manager Moment

Back in 2002 we hired Charlie Bowar to do some part time mechanic work for us. His job was to keep the vehicles and equipment running and to do any other repairs that he could do. Over the years, the telephone company added employees; along with the employees came more equipment and vehicles which meant more maintenance and repairs.

Due to the growth, we've ended up with 3 mechanics working here: Beau Johnson, Charlie Bowar, and Sam Sundall. Our initial idea was to just do work on our own equipment and vehicles, but we quickly ended up doing work for the public as well. We discovered we were quickly outgrowing our shop, so we purchased the building behind the community center to eventually

move our mechanics into. Once the renovation is complete, we will be a fully functional mechanic and welding garage.

Matt Collins
Plant Manager

Motorola V710

This month's featured phone is a Motorola V710. With this phone you get a few features such as a camera with a flash, video messaging, TransFlash



memory card slot, and a speakerphone. If you choose to purchase this phone, it would be \$165.00. If you would like to sign up for one of our calling plans, it would be \$33.00 for a 1 year contract, and it

would be free for a 2 year contract. For more information on this phone or any other phone we offer, feel free to contact our office at 869-2220.

Hunting Season

It's getting to be that time of year again when hunting lodges get back into full swing. Now is the time to call us at Kennebec Telephone and let us know when you would like to activate your phone and/or cable service. Please notify us at least 2 days in advance to ensure that your service will be up and running. Same day activation will not be guaranteed. If you have questions and/or would like to activate your phone or cable, contact us at 869-2220.



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Gross Receipts Paid

Kennebec Telephone Co., Inc. has paid local schools \$125,011.76 in gross receipt taxes.

The tax is paid to the counties in which the revenue is generated including:

Lyman	\$124,971.60
Tripp	\$ 23.52
Mellette	\$ 16.64

Each county disburses these taxes to the school district in the county based on the revenue generated by the customers in each of the school districts.

Lingo for Text Messaging

Text messaging lingo! Do you know it? The list below is some of the most commonly used lingo in the text messaging world.

B4 - Before	gr8 - Great	ldk - I don't know	IC - I see
OIC - Oh I see	JK - Joke	JK - just kidding	LOL - Laughing out loud
L8r - Later	nm - Nothing much	nm - Not much	pls - Please
Plz - please	g2g - got to go	2day - today	2nite - tonight
2morrow - tomorrow	Jw - Just wondering	BC - Because	BRB - Be right back
N - and	omg - Oh my gosh	luv - Love	K - ok
u - you	R - are	TTUL - Talk to you later	BTW - By the way
Imbo - Laughing my butt off		y - Why	

FCC Billing Name and Address

The FCC requires our company, under certain circumstances, to release the Billing Name and Address (BNA) of telephone customers to telecommunications service providers. The main reason for releasing BNA information is to ensure proper billing for certain types of calls. For instance, calls such as collect, third number billed, or calling card calls may be carried by an interexchange carrier who is not your presubscribed interexchange carrier or who does not have a billing contract with our company. Under these circumstances, the carrier does not know who to bill the call to, and therefore, must request the BNA from our company in order to bill the call. We must provide the information to the requesting carrier.

BNA can also be released to telecommunications service providers for other reasons, such as verification for presubscription, servicing your account, to prevent fraud, or when you move from one location to another.

If you have an unlisted or non-published telephone number, you have a choice. If you do not want your BNA released by our company for third party billed calls, collect calls, and calling card calls, we need affirmation notification from you within 30 days. If you provide us with such notification, your ability to make calling card calls or to receive collect calls or third number billed calls could be denied. Should you have questions regarding this matter, please call our office.

TLC

The Learning Channel (TLC) offers programming that explores lives that you can laugh and learn from. It is trusted for viewers who want the "real" in their reality.

Some of that reality can be found on shows like the American Chopper, Mystery Diagnosis, What Not to Wear, and The Little Couple.

On American Chopper, Paul Teutul Sr., Paul Jr. and Mikey transform your ordinary bike into a world class custom bike.

The real-life medical mysteries on

Mystery Diagnosis talk about the ailments that come along with the undiagnosed or misdiagnosed medical conditions, while also putting the medical professionals



in a bind in understanding what the condition is.

Stacey London and Clinton Kelly are the fashion experts on What Not to Wear.

The nominated contestant gets a fashion make over, but there is a catch; they have to agree to bring their entire wardrobe and throw it out the window. They then guide you through on what is appropri-

ate clothing for you to wear.

On The Little Couple, Bill and Jen are your average newlyweds, but they are both under 4 feet tall. As TLC follows along, they embark on their life together and viewers watch as the couple struggles in an average size world and a long distance relationship.

To find out more about these programs or any other programs on TLC, you can turn to channel 32 on our basic cable.

Frequently Asked Questions

Q: What all comes in my monthly telephone bill?

A: You will find a newsletter and a telephone bill containing telephone/cable/internet/cell phone charges. You may also receive a detailed bill for cell phone charges; a statement if you have had any work done such as digging, electrical, or computer; and possibly a bill insert.

Q: How do I sign up for lifeline?

A: Lifeline is a program that you must qualify for. You can call the office, and we can help you figure out if you are eligible. If you do qualify, we would be happy to send out a form for you to fill out and return to us. By being on lifeline, you will receive \$8.75 off of your monthly phone bill, or if you are eligible for enhanced lifeline you will receive \$21.50 off of your bill.

Q: What does wire maintenance cover?

A: Wire Maintenance covers labor, mileage, and material. So, say you are having troubles in your house with your phone, and it ends up being something with the wires or jack, you will not be responsible for any of the labor, mileage, or material. It does not cover if you are moving jacks or installing new ones. If you would like to sign up for wire maintenance, it is only \$3.00 a month.

Phone...Cable...Internet...
Cell Phone

Save more by bundling these services with a KTC Value Pak. You choose how you bundle your services. Choose one or all four. Call our office to start saving today.

Directory Changes:

Kim Henning 895-2125

Important Dates:

Labor Day Sept. 7
Office Closed
Autumn Begins Sept. 22

Kennebec Telephone Co., Inc.
 Kennebec Long Distance
 Kennebec Telephone Construction
 PowerCom Electric and Communicaitons

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Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price. We will strive to offer prompt, friendly and dependable service along with the latest technology to attain the highest possible customer satisfaction.

If you would like more information or have questions about anything in this newsletter feel free to contact us at 605-869-2220.

New Hire

Kennebec Telephone is proud to introduce its two newest full time employees.

Sam Sundall started working July 7th as a Mechanic. He will be repairing the public's vehicles as well as the telephone company's cars, pick-ups, and



equipment. After attending high school at Lyman he farmed before coming to the telephone company. He has many interests but working on cars and motorcycles are his favorite.

Dean Reumann was working part time over the past year and a half and moved to full time Construction Worker in June. Dean works on MET towers, digging, and maintenance. Previous to working at Kennebec Telephone, he was assistance super attendant at a Florida golf course, and

before that, he farmed in Lyman County for over 30 years. Some of Dean's hobbies include softball and golf.

