

The Connection

Kennebec Telephone Co., Inc.

Volume 5 Issue 4

Manager Moment

Kennebec Telephone has offered high speed internet since 2002. Many of you have come to expect the excellent service you receive, but it may surprise you how many areas in the United States that do not have the service you have. One report all internet providers must file with the FCC semiannually details the number of high speed internet subscribers they have and the speeds being used. Another part of this report asks for the ratio of internet subscribers to phone subscribers in the total service area. With this information the FCC has started to determine what percent of the population of the United States has internet and area where internet is available.

With your support, you have helped Kennebec Telephone achieve a higher percentage of high speed internet subscribers than the average. Thank you for your support.

Roger Beinlich
Controller

New Employee

Debbie Miller started working at Kennebec Telephone on March 22, 2010. Debbie was hired as the full-time custodial engineer. She will be taking care of maintenance and cleaning all of the telephone company buildings.

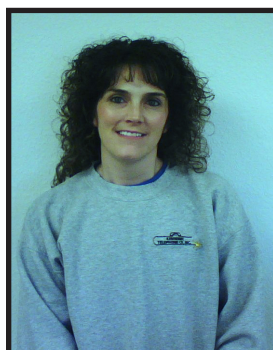
Prior to coming to work for the telephone company Debbie was the Produce Manager of BJ's Food Center, where she continues to work part-time. Debbie is married with three children. In her spare time she likes to scrapbook, walk, golf, and spend time with her kids.



Show Your True Colors.

Our plans are as broad as the color palette. That allows us to better fit your communication needs. Come join our growing wireless family with nationwide services and multiple package plans to choose from. You will appreciate our eggs'traordinary customer service, too. Staying in touch is now even easier and more affordable.

Call or stop by today and let us show you how to save a lot of green.



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Landline Phone

What are the benefits of your landline phone?

- If the weather is bad and the electricity goes out, you can still use your corded phone and receive your voice mail messages.
- You won't be disconnected when talking to someone on the phone.
- When dialing 911, they are able to track your location.
- You are able to receive a telephone directory, which lists all of the landline numbers and addresses in the surrounding communities.
- If you would have a problem with either your telephone or billing, you can call and talk to a live person.



National Do-Not-Call Registry

The National Do-Not-Call Registry has been established to offer you a choice about receiving telemarketing calls at home. Registering will stop most telemarketing calls, but it will not stop calls from certain non-profit and political organizations and calls from organizations with which you have established a business relationship.

Consumers can register their residential telephone numbers, including wireless numbers, on the National Do-Not-Call Registry by telephone or by Internet at no cost. The number will be on the Do-Not-Call list the day after registration; however, telemarketers have up to 31 days to remove the number from their call lists. You may register up to three numbers at one time if registering on the Internet. If registering via telephone, you can register only one number at a time, and you must call from the telephone number you are registering. A number can be removed from the Do-Not-Call Registry at anytime.

To register or remove a number from the Do-Not-Call Registry call 1.888.382.1222, for TTY call 1.866.290.4236 or register on the Internet at www.donotcall.gov. Additional information can be obtained at www.donotcall.gov.

\$1,000 Scholarship

Three SDATC Memorial Scholarships Available

- * Applicant must have completed at least two semesters of course work at any accredited post-secondary school in South Dakota
- * Applicant or applicant's parent(s) must be members/customers of a SD telephone cooperative or other SDTAC member local exchange carrier.
- * The SDATC Memorial Scholarship can be used at any post-secondary educational institution in South Dakota including public/private universities, technical schools, or community colleges.
- * Applications are available at www.sdatconline.com, or from any South Dakota post-secondary institution student financial aid office, the SDATC office (605-224-7629 or ginigrannes@sdtaonline.com), or any SDATC member company.

Application Deadline May 31, 2010

Samsung Knack U310



If you would like to be able to see and press numbers on the key pad of your cell phone, we have the phone for you. It's called a Samsung Knack U310. It has easy to use menus and large display and buttons; it also has dedicated keys for 911 and an emergency contact. This phone also has a speakerphone and voice control. If you think that you are interested in this phone, it will cost you \$130 for no contract, \$66 for a 1 year contract and it is free for a 2 year contract. For more information on our rate plans and phones, give us a call at 869-2220.

The lucky winners of the Easter Coloring Contest include:

Blake Larson
Annie Brakke
Carly Samco
Quincy Taylor

Directory Changes:

| | |
|-----------------|----------|
| Darren Anderson | 869-2223 |
| Carly Baker | 869-2371 |

Important Dates:

| | |
|---------------------------------|----------|
| Good Friday | April 2 |
| Office Closed at Noon | |
| Easter | April 4 |
| Administrative Professional Day | April 21 |



Kennebec Telephone Co., Inc.
Kennebec Long Distance
Kennebec Telephone Construction
Kennebec Telephone Internet
PowerCom Electric and Communication
Technology & Communications Specialists

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Email: knbctel@kennebectelephone.com
Website: www.kennebectelephone.com

Our mission is to provide the highest quality telecommunications and information service to our customers at an affordable price. We will strive to offer prompt, friendly, and dependable service along with the latest technology to attain the highest possible customer satisfaction.

If you would like more information or have questions about anything in this newsletter, feel free to contact us at 605-869-2220.

Technology & Communications Specialists

Welcome Technology and Communications Specialists (TCS) customer in the Pierre/Ft. Pierre area. For those of you who don't know yet, TCS took over for Santel in January. TCS is a division of Kennebec Telephone Company based out of Pierre. We feel strongly about having an office and technician living and working out of that area to give us a local presence and fast response times while keeping cost affordable for our customers.

We have encountered a few hiccups since taking Santels place, but hope to have everything worked out and running smoothly soon. Our remodeled office is almost complete, and we are just waiting on furniture and other odds and ends.

This is a monthly newsletter designed to be pass on information concerning Kennebec Telephone Co., Inc. and it's divisions; Internet, Long Distance, Construction, PowerCom Electric and Communications, and now TCS. If you wish to receive this by email, please fill out the form below and return back to us at the address above.

If you have any questions about TCS or need some work done, call our office at 224-9998.

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|-----------------------|
| Name: _____ |
| E-Mail Address: _____ |